

# Novel Coronavirus (2019-nCoV) FAQs

## For Agents

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### 1. If the travel ban continues, what options will students commencing ELICOS and future trimesters have?

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- ECC is diligently exploring ways in which we can continue to offer quality learning opportunities, in the event that new students are unable to travel to Australia to commence their studies in upcoming intakes.
- Rest assured, our focus remains on providing a robust solution and supportive education environment, to facilitate academic success.

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### 2. When will the college transfer the courses to the online?

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- For currently enrolled Diploma and PQP students, this will take effect on Monday 30th March 2020. For currently enrolled ELICOS/AEP students, this will take effect on Wednesday 1st April 2020.
- For our future students ECC is diligently exploring ways in which we can continue to offer quality learning opportunities, in the event that new students are unable to travel to Australia to commence their studies in upcoming intakes.

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### 3. Can students still apply for a visa with the travel bans?

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- The Australian Government continues to process student visa applications as usual. For more information please contact your Education agent in your home country or [click here](#).

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### 4. Is ECC going to continue processing applications and acceptances?

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- For now, the admissions process remains unchanged. Applications will continue to be assessed, and acceptances will continue to be processed.